

## **We are now 6 weeks from HELMS Lite GO-Live!**

HELMS Lite will be live on Wednesday, April 24<sup>th</sup>.

### **What is HELMS?**

**HELMS** (Healthcare Enforcement and Licensing Management System) is a modernized electronic licensing system that will replace the current outdated system for The Department of Health.

**HELMS Lite** is the first release in the HELMS project. It is a replacement for the Online Licensing and Information Collection (OLIC) system used for the *initial application* process.

### **Here is what you need to know.**

What is **not** changing for new applicants:

- Applicants will still apply through the SAW system.

What **is** changing for new applicants:

- Applicants will now have the ability to:
  - Submit applications from their mobile phone or device.
  - Update their profile.
  - Delete draft applications.
  - Attach required documentation.
  - Print a payment confirmation and receipt.

### **How you can stay informed.**

Starting the week of 4/1/2024 through 4/22/2024 the Department of Health will hold open forum Q&A sessions for staff and partners on HELMS Lite, anyone who has unanswered questions is encouraged to join in.

Those meetings are scheduled for:

- 4/2/2024 at 9am
- 4/10/2024 at 2PM
- 4/18/2024 at 11am

You can sign up for these by emailing the [HELMS team](#) and indicating which session you would like to join.

Be on the lookout for more updates through the coming weeks. Please feel free to share this information and as always if you have any questions, please email the [HELMS team](#).

