WASHINGTON
Medical
Commission

Licensing. Accountability. Leadership.



Performance Report

Fiscal Year 2026

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The Washington Medical Commission's (WMC) performance measures serve to demonstrate to both the health care community and the general public the WMC's progress toward achieving its objectives across nine distinct metrics. This report is intended to present the WMC's historical performance and current status in relation to these measures, while ensuring transparency concerning areas where performance goals were met or not achieved.

This annual report highlights significant milestones the WMC has attained over the past year in pursuit of its singular, overarching mission: to protect the public by ensuring that quality health care is delivered by physicians and physician assistants.

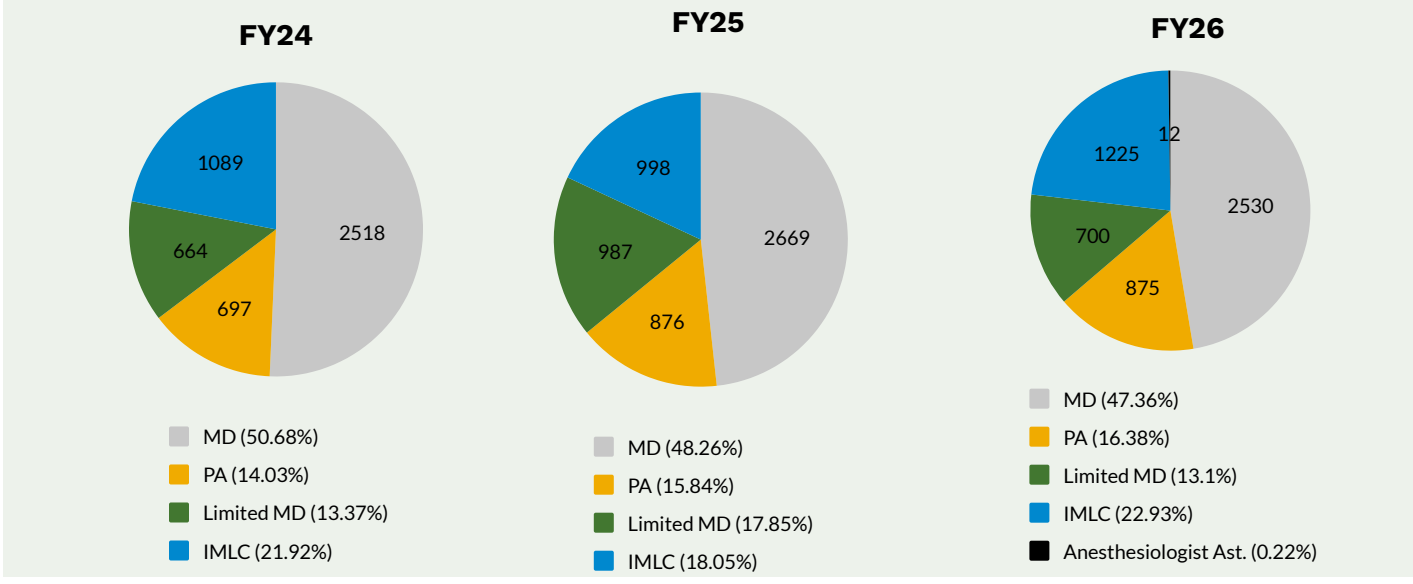
The Fiscal Year (FY) 2026 performance measures reflect variation among departments in terms of workload, progress, and challenges encountered. When available, performance data are compared to results from prior fiscal years. Additionally, demographic information will be included as appropriate and when accessible.

Performance Measure 1.1

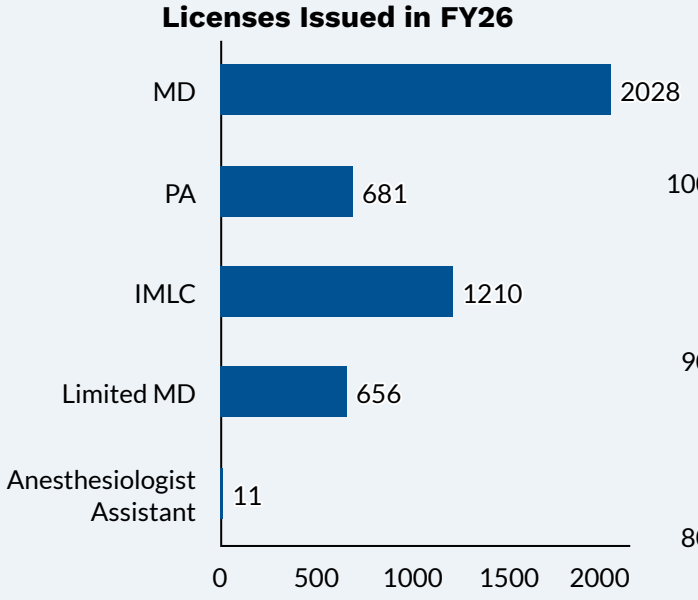
At least **77%** of all licenses must be issued **within 14 days** of receiving all the required documentation.

In FY26, **98.3%** of the 4,627 approved applications were issued within the required timeline.

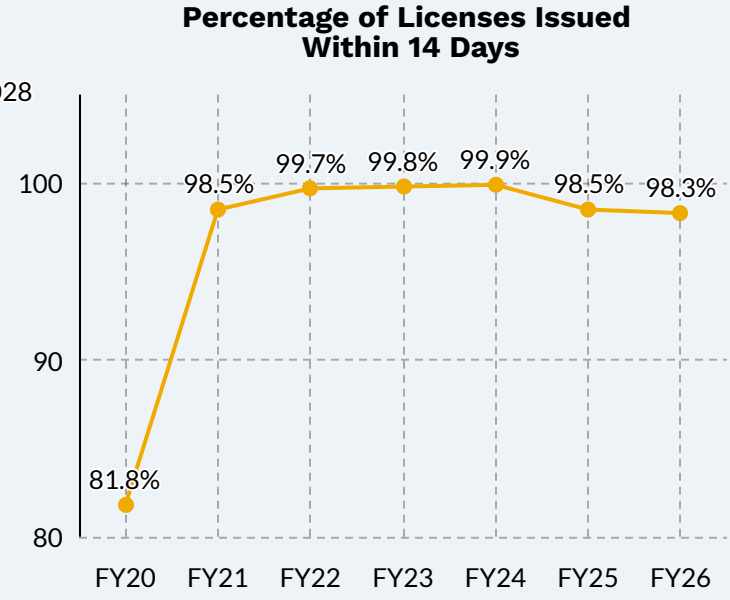
Applications Received



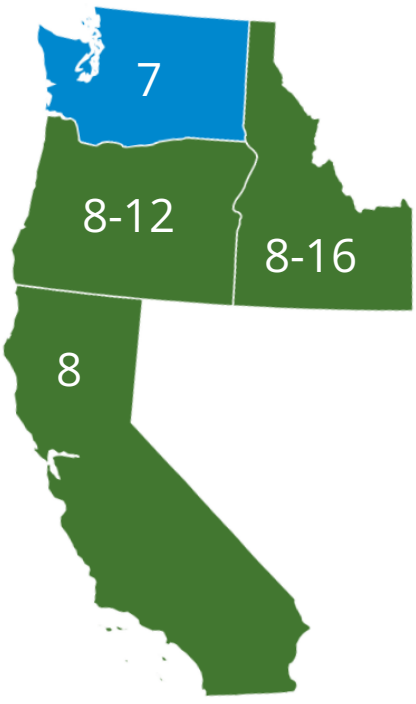
Licenses Issued in FY26



Percentage of Licenses Issued Within 14 Days

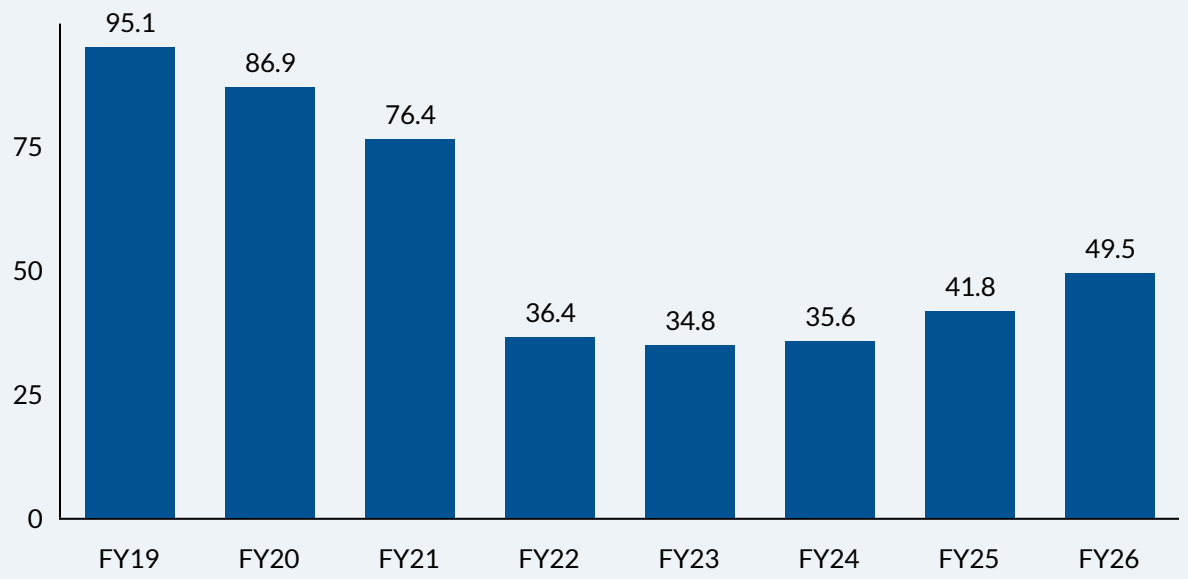


Weeks to Issue a License



- The WMC takes (on average) **7 weeks** to issue a license
- This is **39% faster** than neighboring states in the Pacific Northwest, which average **10.4 weeks**
- It is also **35% faster** than the national average of **10 weeks**, according to the American Medical Association

Average Days to Issue a License Per FY



Performance Measure 2.1

The **intake and assessment step** measures how many days it takes to:

- Receive a report (complaint), and
- Decide if it should move forward to an investigation

At least **77%** of these cases must complete this step **within 21 days.**

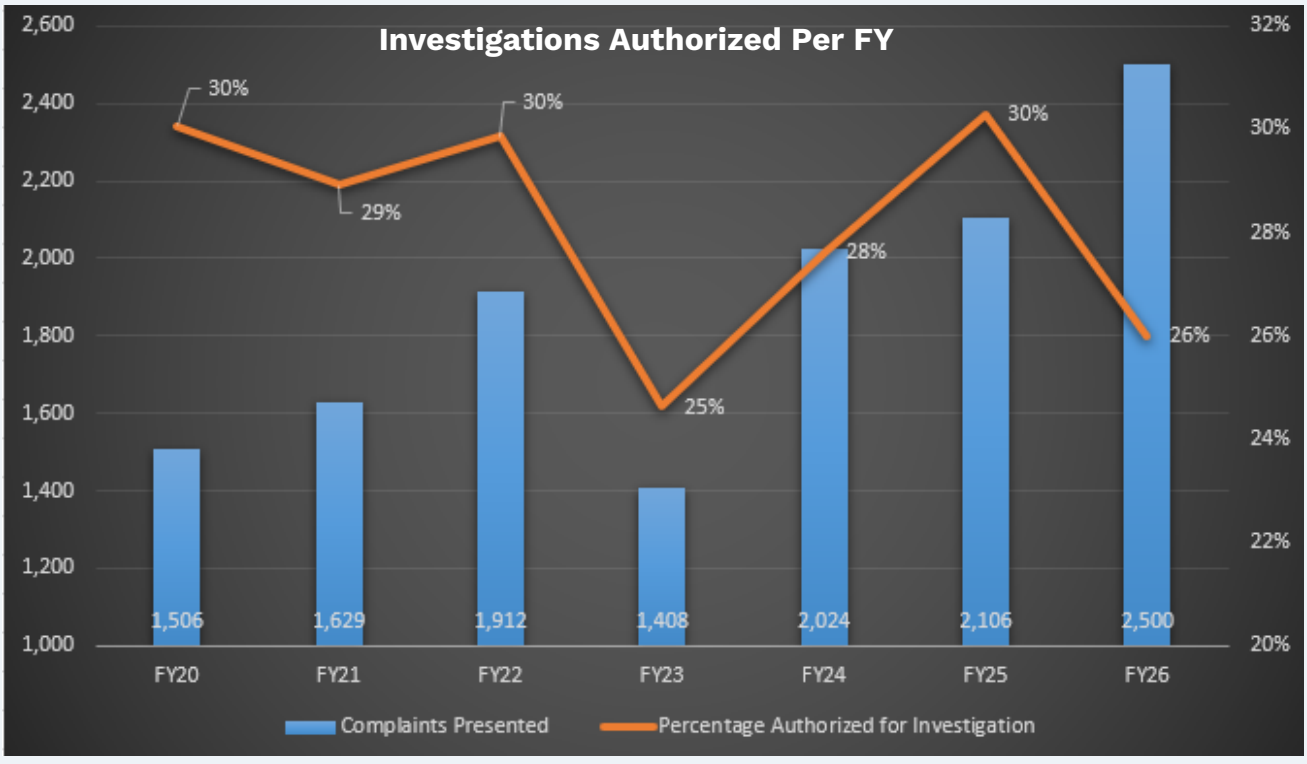
In FY26, **94.5%** of the 2,344 complaints completed the intake and assessment step within 21 days.

FY26 Intake & Assessment Stats

It took an average of 15.8 days for the WMC to complete the Intake and Assessment step per complaint

2,500 complaints presented to the Case Management Team (CMT)

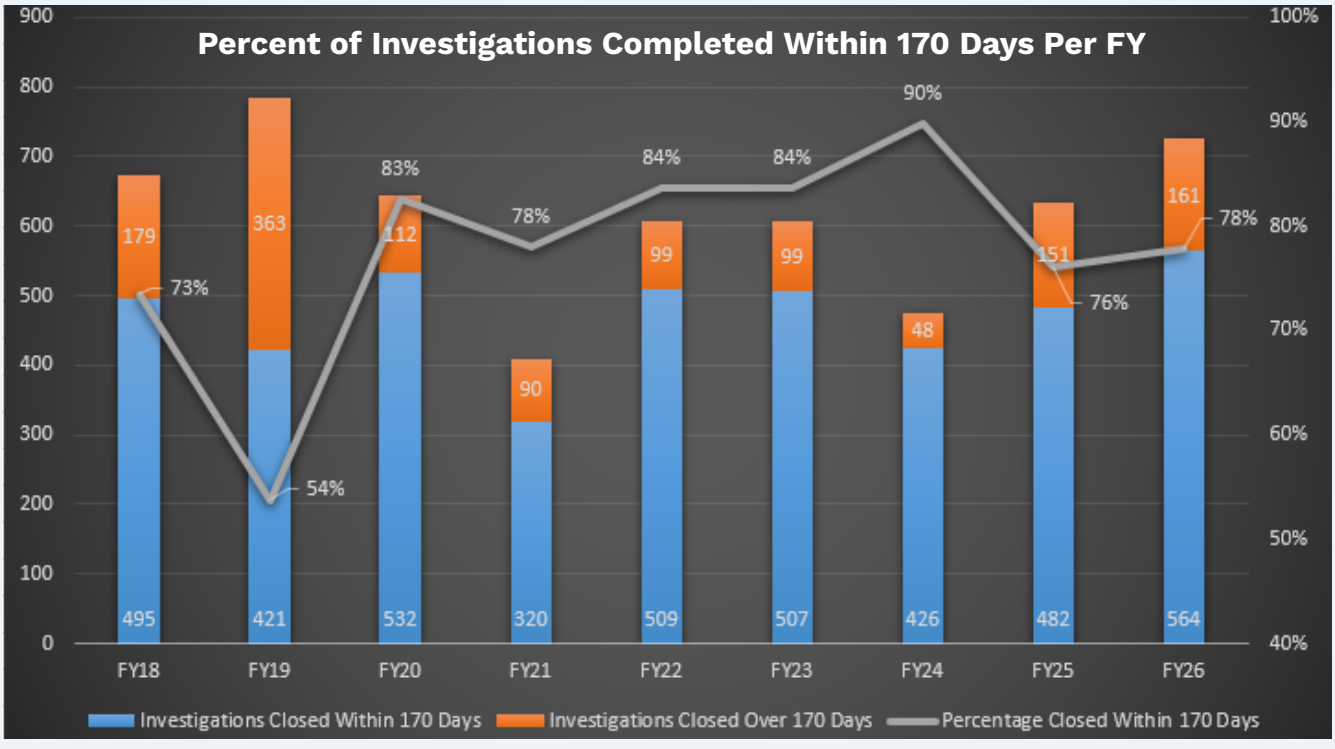
25.7% of the complaints presented at CMT were authorized for investigation



Performance Measure 2.2

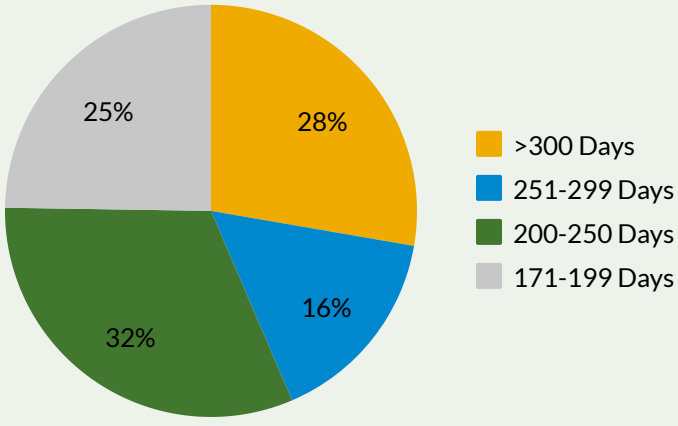
At least **77%** of investigations must be completed **within 170 days**.

In FY26, **77.8%** of the 725 investigations closed were done so within 170 days.



Investigations Closed Over 170 Days

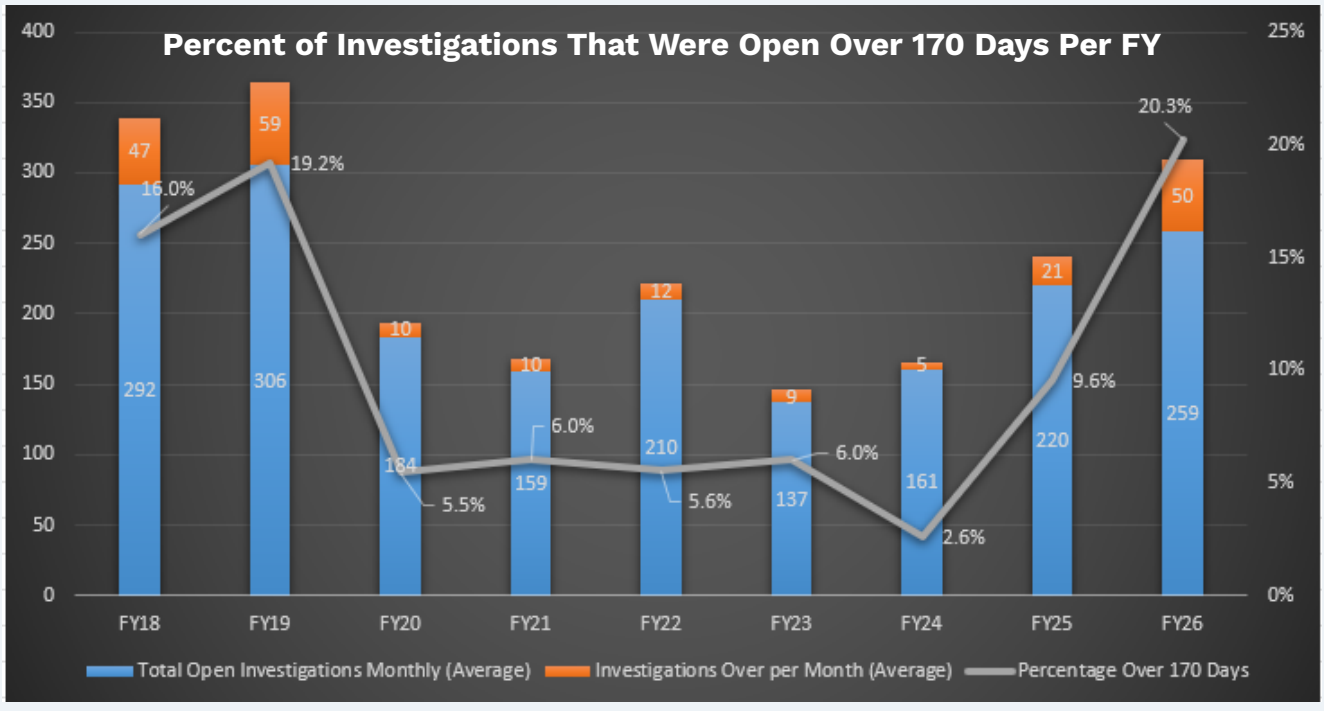
There were 161 total investigations that went over 170 days. These investigations involved complex circumstances that required additional time and resources, and, in some cases, delays occurred in obtaining the necessary medical records and witness statements.



Performance Measure 2.4

No more than **23%** of investigations will be open longer than **170 days**.

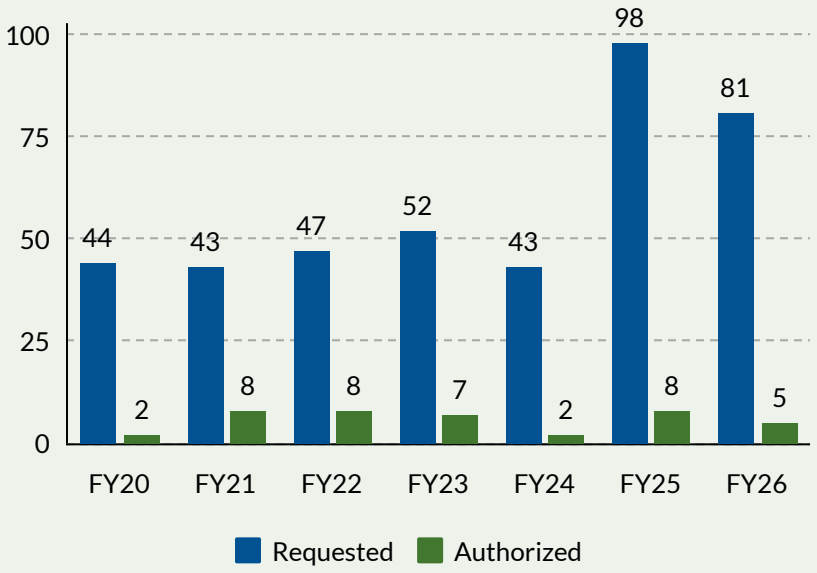
On average, 20.3% of open investigations were over 170 days in FY26.



Complaint Reconsiderations Requested

If a complaint is closed without being investigated, the complainant has 30 days to file a request for the WMC to reconsider their decision, if there is additional information that was not included in the original complaint.

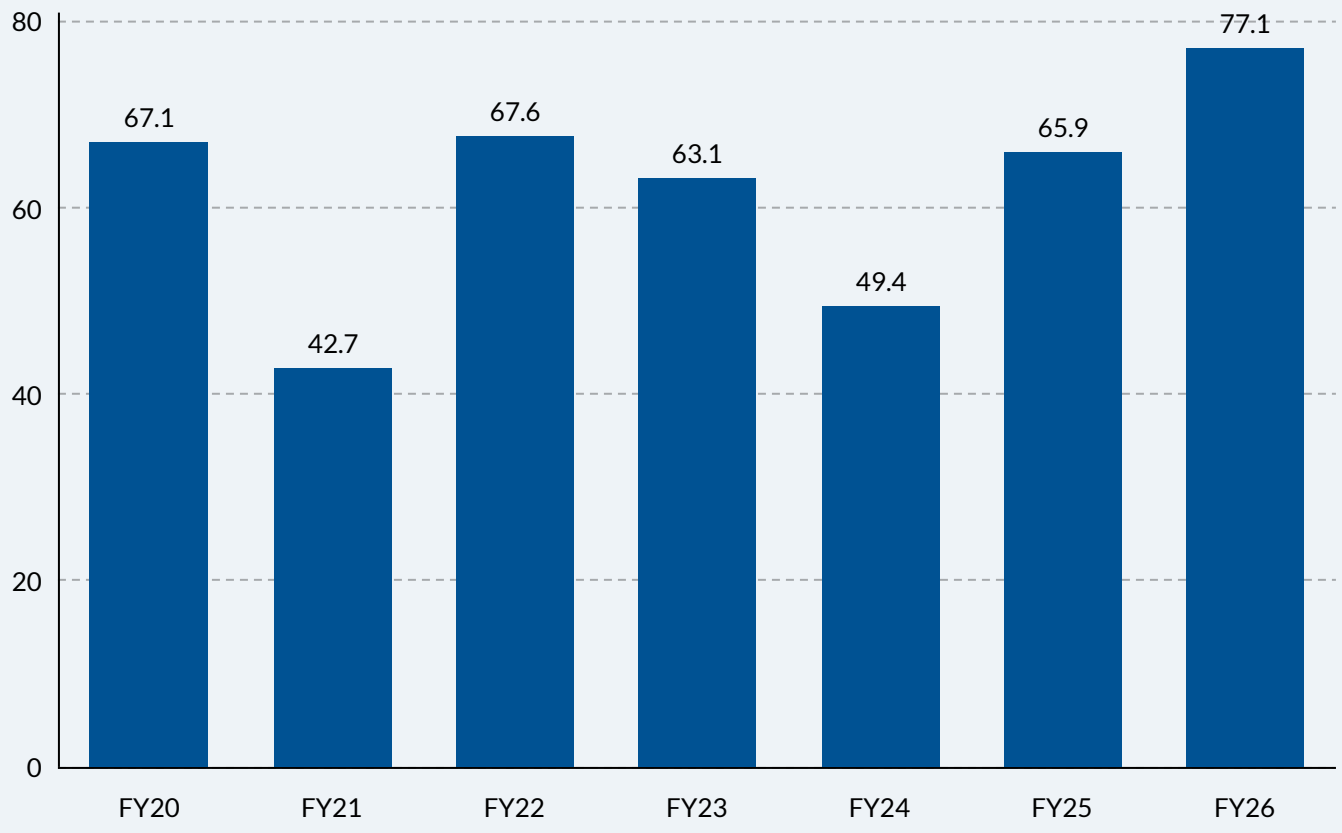
In FY26, **6.2 percent** of the requested reconsiderations were authorized for an investigation.



Performance Measure 3.1

- **Performance Measure 3.1** tracks:
  - The number of completed investigations with respect to the number of WMC investigators on staff.
- **FY26 staffing:**
  - 9 full-time investigators
  - 1 part-time investigator
- **Investigations closed:**
  - In FY26, each investigator closed an average of 6.5 cases per month.
  - This is an increase from 5.5 cases per month in FY25.

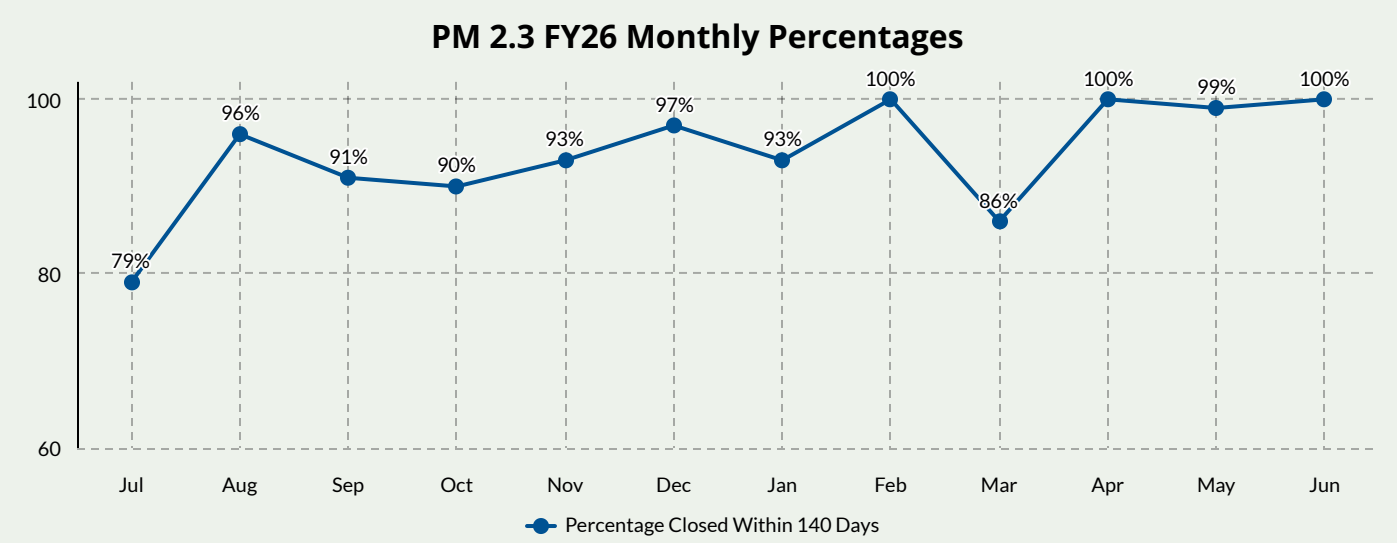
Average Number of Investigations Completed per Investigator
FY Comparison

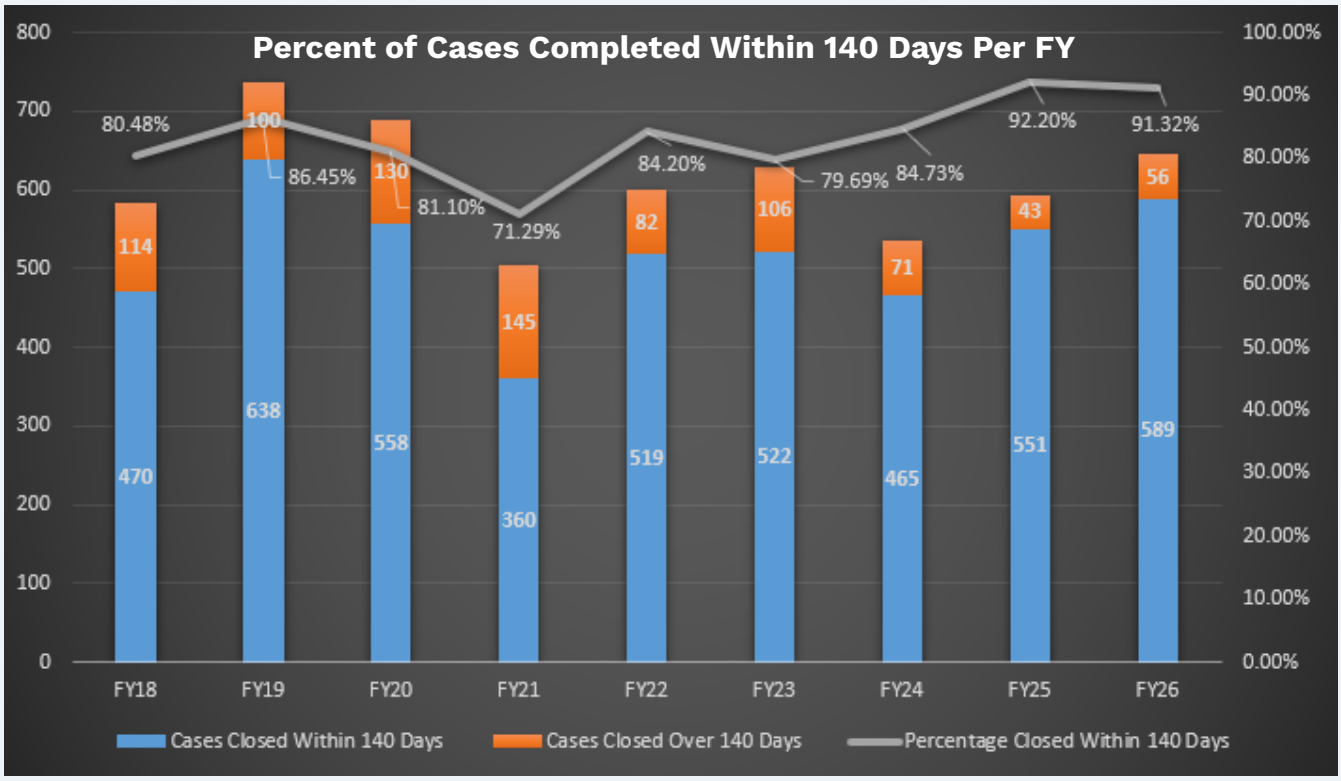


Performance Measure 2.3

At least **77%** of cases must complete the case disposition step **within 140 days**.

In FY26, **91.32%** of the 645 cases closed were done so within 140 days.

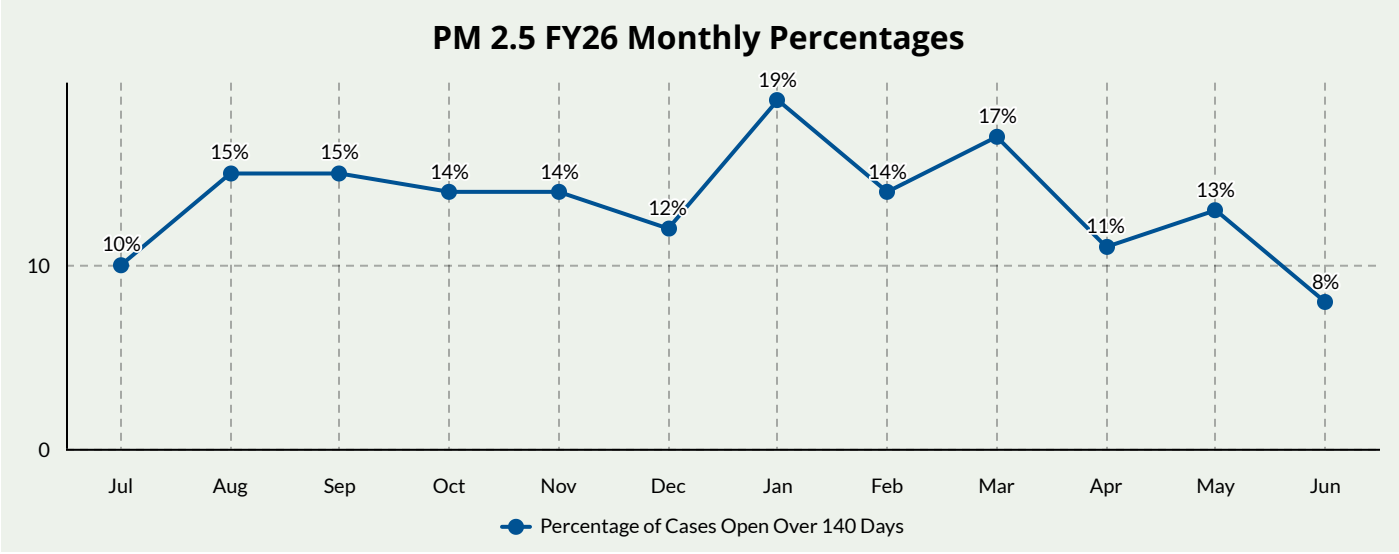


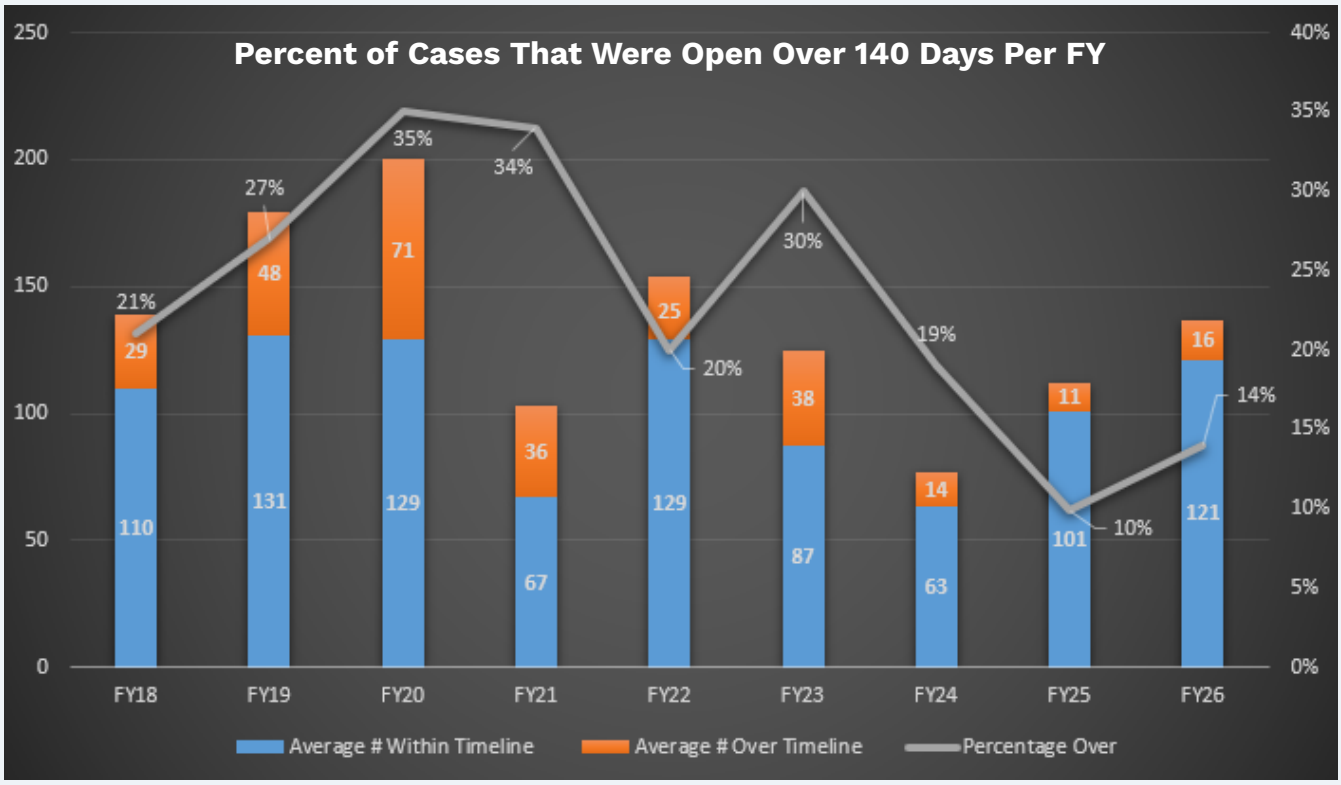


Performance Measure 2.5

No more than **23%** of cases will be open in the case disposition step longer than **140 days**.

On average, **13.6%** of cases open in the case disposition step were over 140 days in FY26.

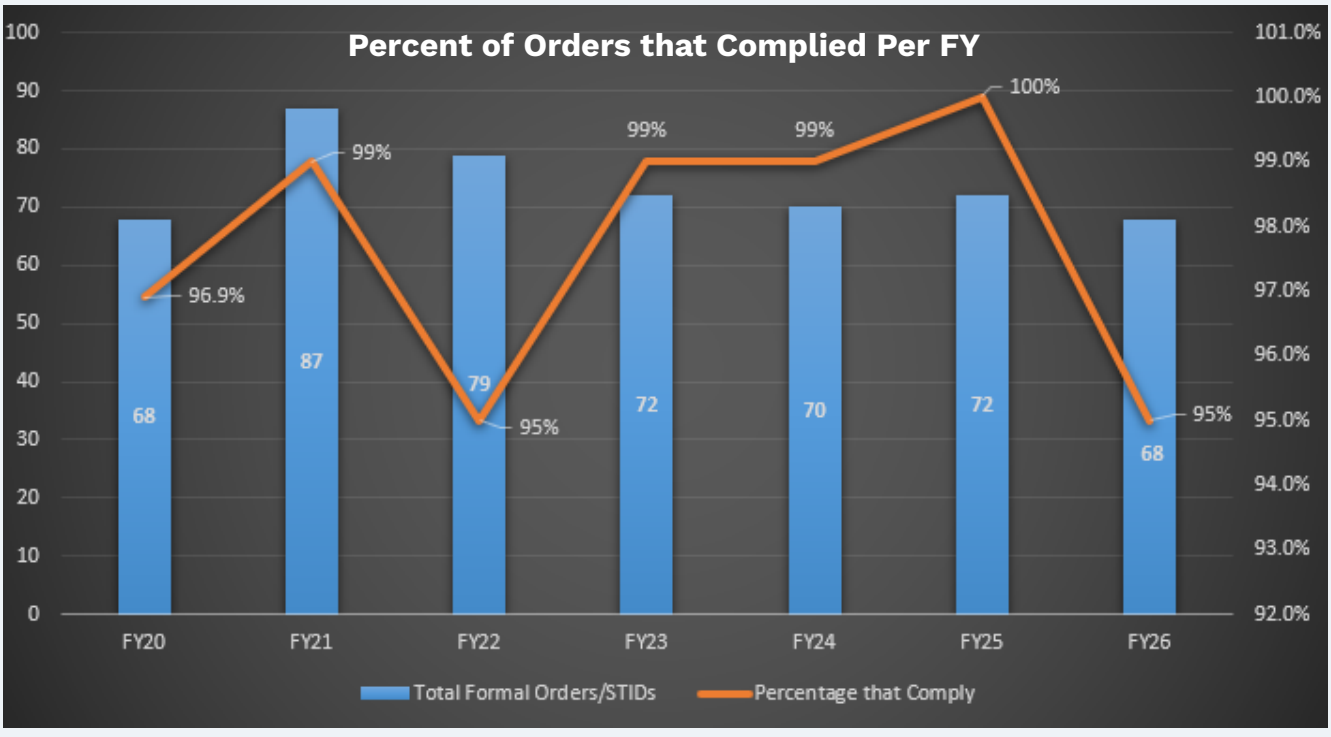




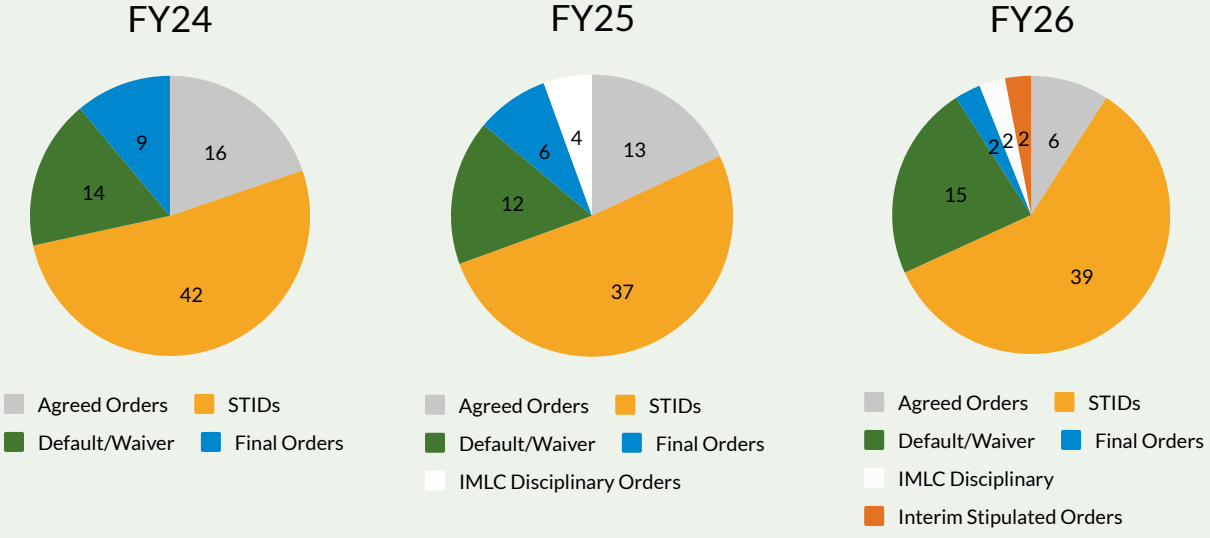
Performance Measure 2.6

2.6 measures the consistency of disciplinary orders by measuring how often a disciplinary authority complies with the sanction rules. At least **93%** of WMC disciplinary orders must be in compliance.

In FY26, **95%** of the 68 disciplinary orders issued complied with the sanction schedule.



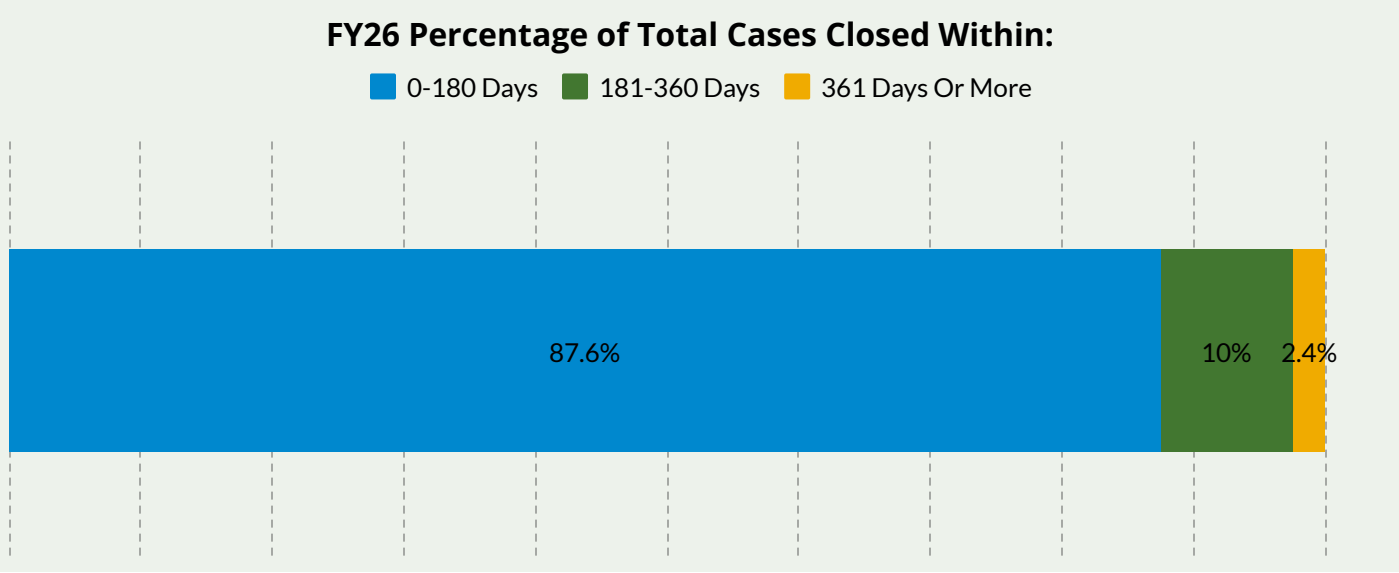
Disciplinary Orders Issued

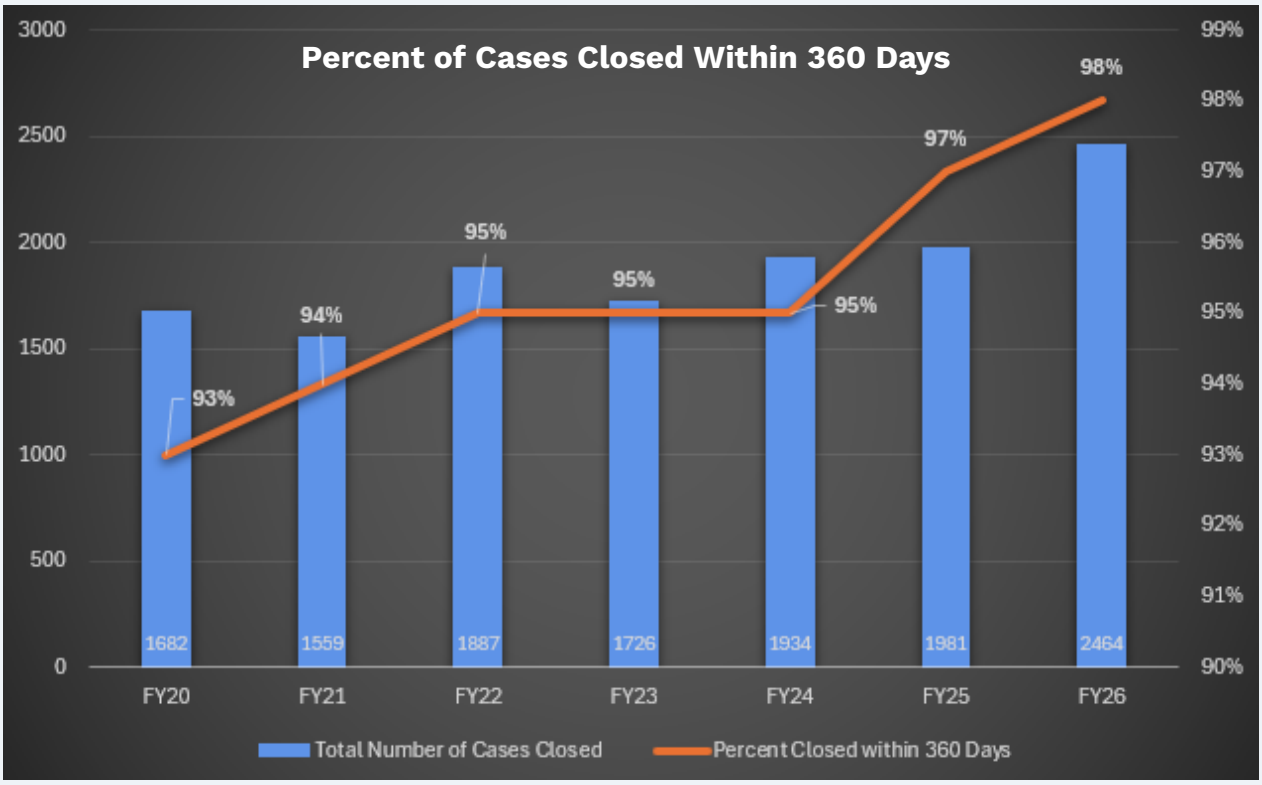


Performance Measure 2.8

PM 2.8 is a self-imposed PM exclusive to the WMC. At least **77%** of cases will be closed within **360 days** (completing the Intake & Assessment, Investigation, and Case Disposition steps).

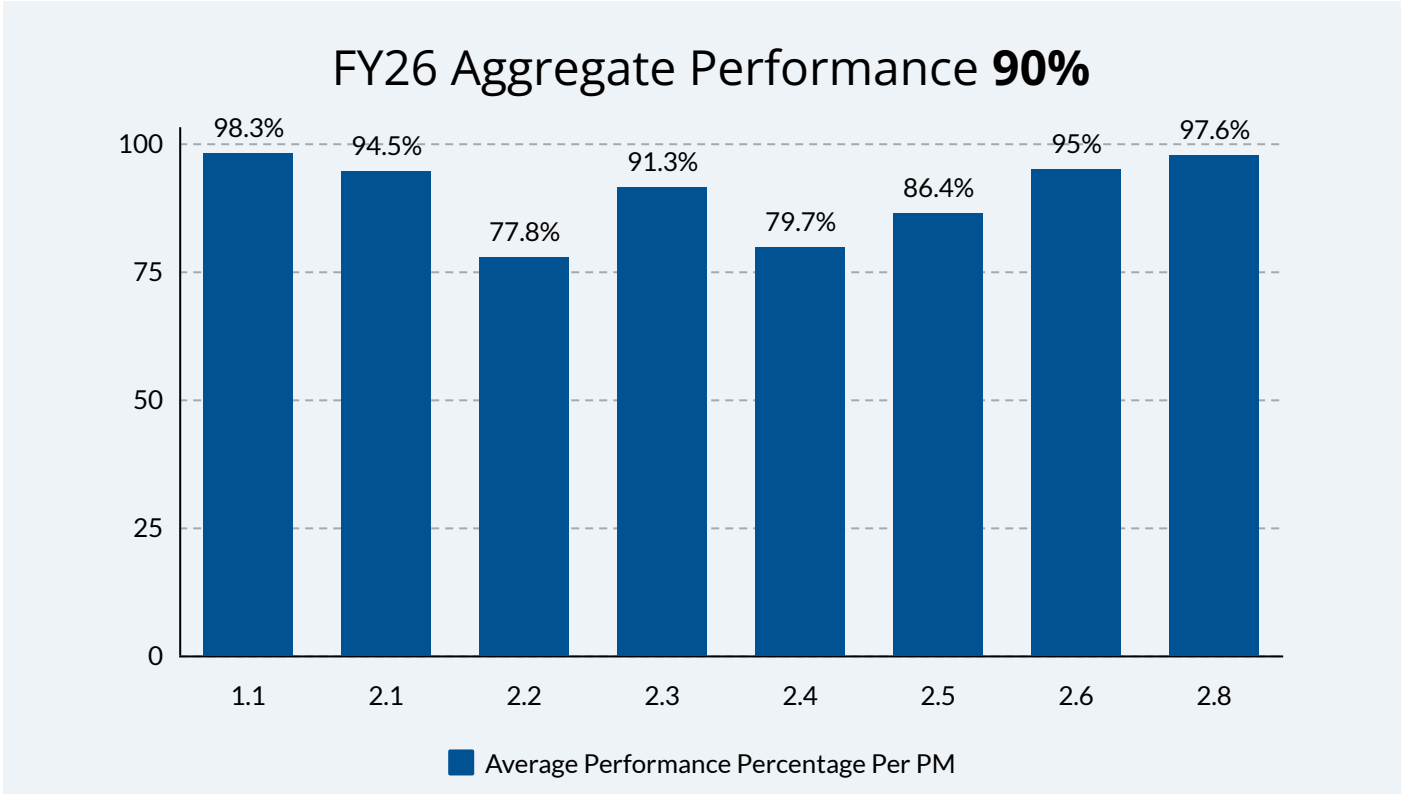
In FY26, **97.6%** of the 2,464 cases closed were done so within 360 days.

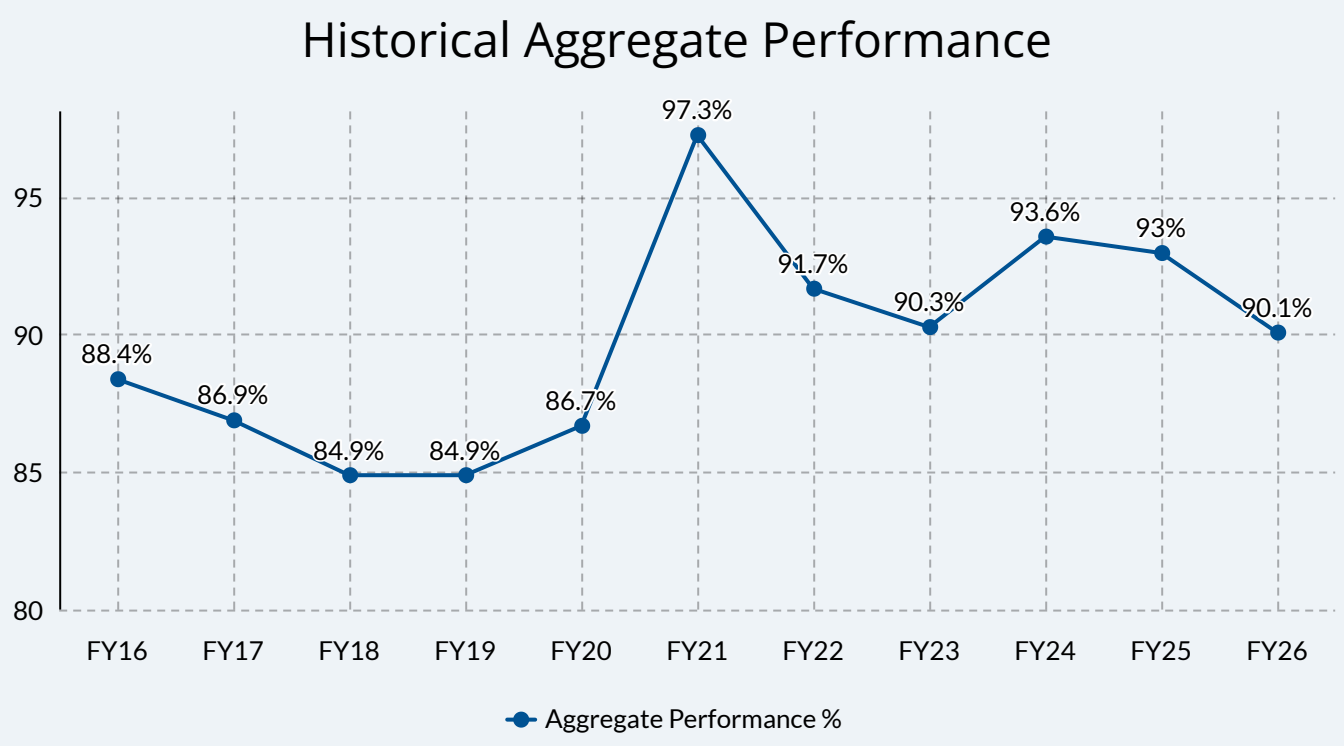




Aggregate Performance Measures

The aggregate performance measures presented in the charts below provide leadership with a high-level overview of WMC organizations performance. However, as these are internally established benchmarks, they are not intended to serve as direct action-items.





WMC Compliance Monitoring Program

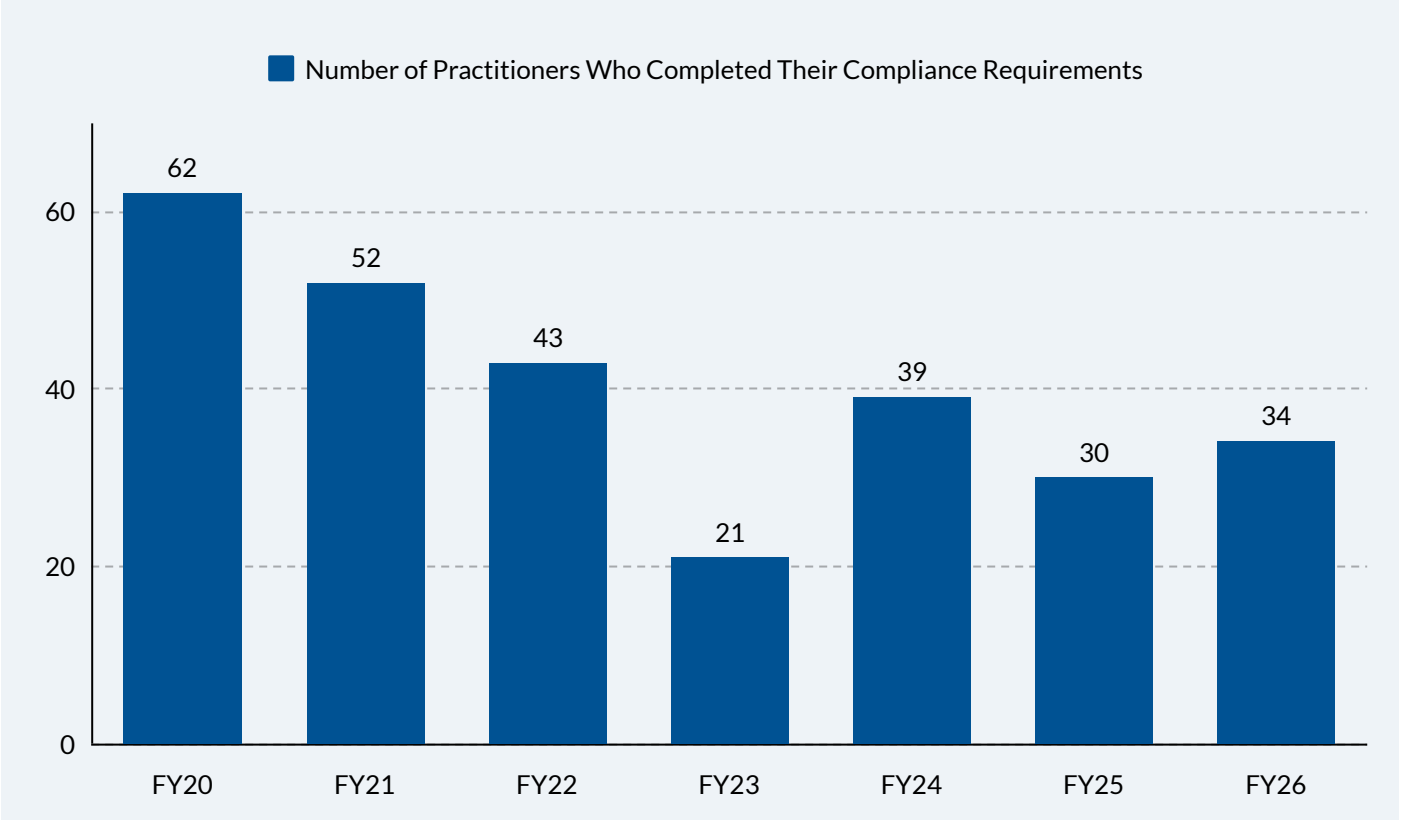
Practitioners who are under disciplinary action enter the WMC Compliance Monitoring Program (CMP). Examples of disciplinary action include Agreed Orders and Stipulation to Informal Dispositions.

Disciplinary actions define sanctions such as:

- required evaluation(s)
- remediation
- education
- or rehabilitation.

The CMP is responsible for assuring that respondents are compliant with their disciplinary actions.

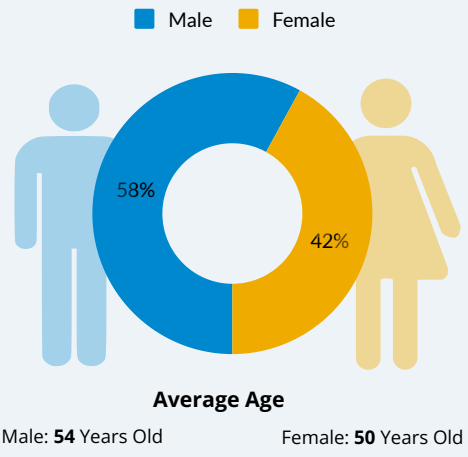
In most administrative actions, CMP monitors the practice of the licensee for a specified period. As of July 21, 2026 the WMC CMP was actively monitoring 159 practitioners to ensure compliance with the sanctions of their orders. These orders require most practitioners to meet either in-person or virtually periodically with the WMC to demonstrate compliance. In FY26, 34 practitioners successfully completed their compliance requirements and the WMC released them from their orders.



Physician Demographics

***Data reflects the census numbers between July 1, 2017 and July 1, 2026**

Gender



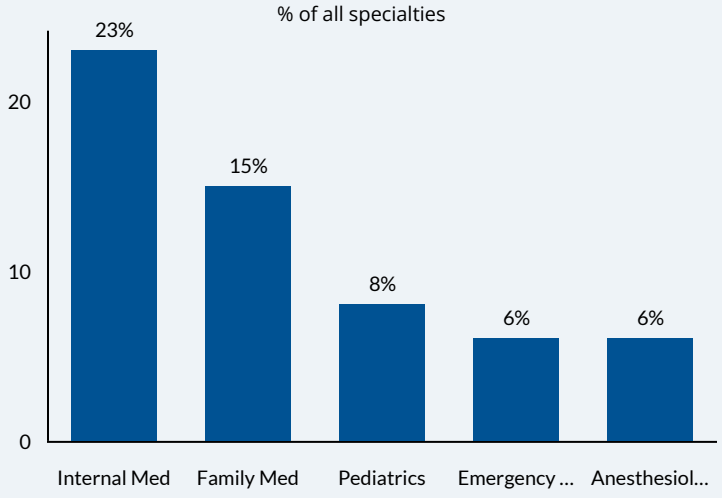
Average Age

Male: **54** Years Old

Female: **50** Years Old

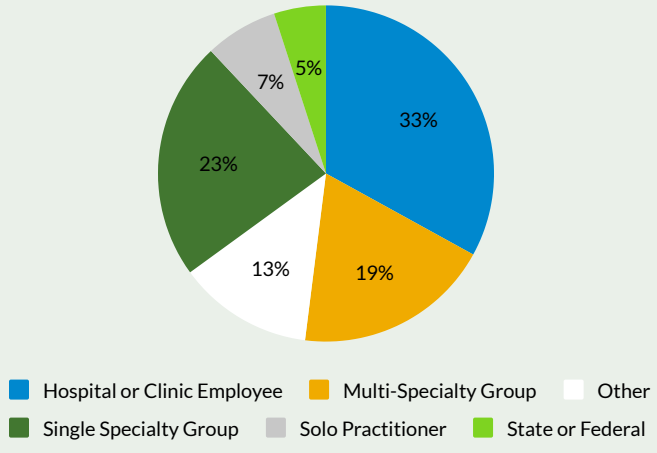
Top 5 Specialties

% of all specialties

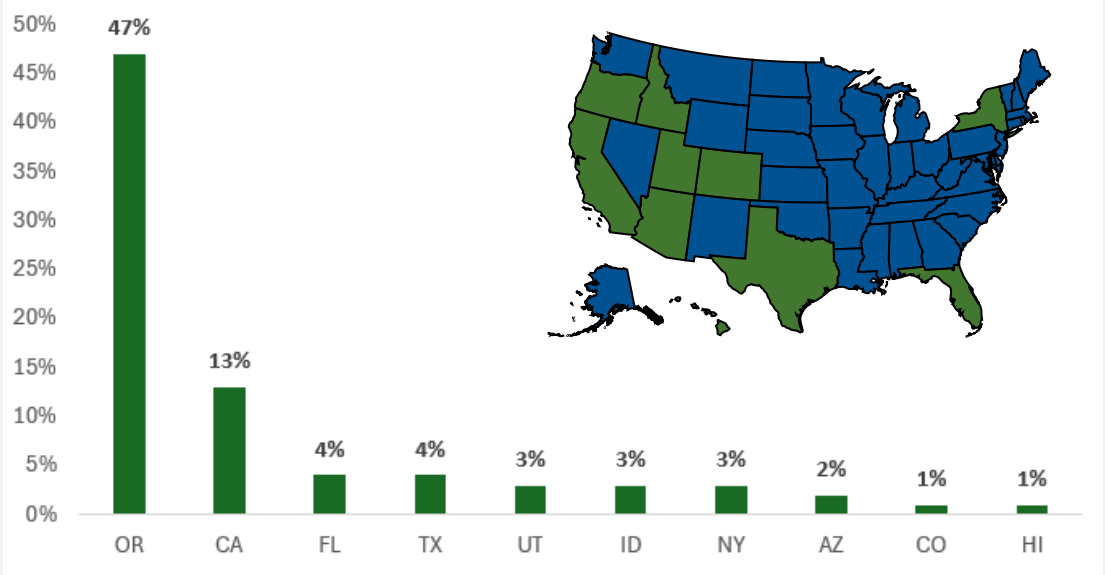


- **91% are Board Certified**
- **74% Offer Interpretation Services**
- **53% Practice Telemedicine**

Practice Type



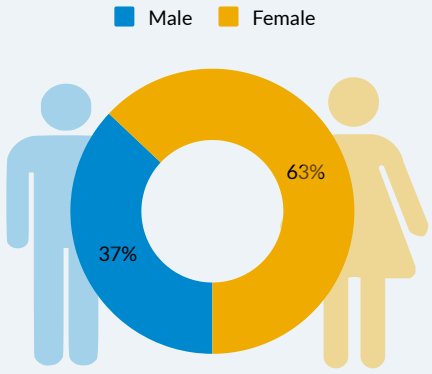
Top 10 States Where Washington-Licensed MDs Practice Telemedicine



Physician Assistant Demographics

***Data reflects the census numbers between July 1, 2017 and July 1, 2026**

Gender



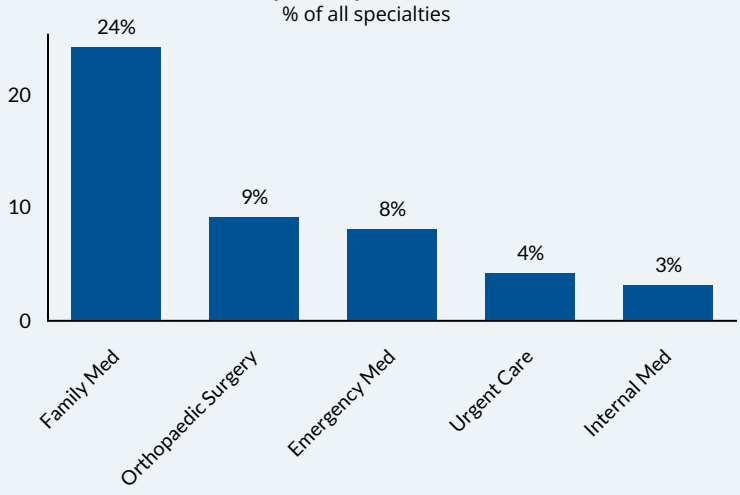
Average Age

Male: **47** Years Old

Female: **42** Years Old

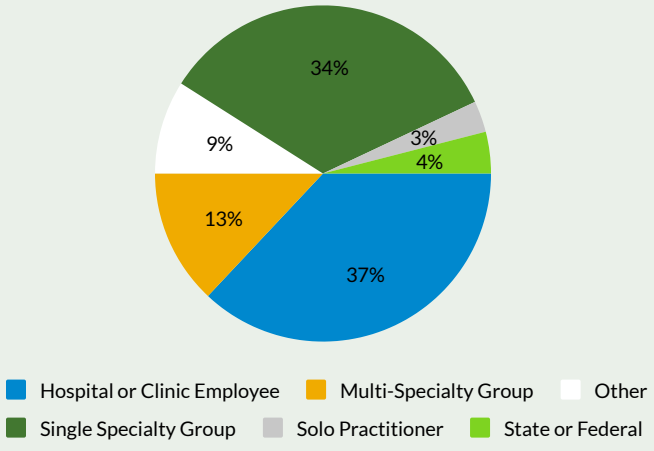
Top 5 Specialties

% of all specialties



- **98% are NCCPA Certified**
- **84% Offer Interpretation Services**
- **51% Practice Telemedicine**

Practice Type



Top 10 States Where Washington-Licensed PAs Practice Telemedicine

