Engaging Patients in their Health Care

The Facts

$630 Million PER YEAR
Value - based incentives that depend on HCAHPS scores

9/10
patients cannot accurately remember discharge instructions by the time they get home

4/10
patients state they have problems with staff responsiveness

$26 Billion PER YEAR
Medicare dollars spent per year on readmitting patients

The Benefits (estimated)

$4 - $7M Recaptured Revenue
by avoiding one cancellation per day, per operating room

Patients are 30% Less Likely
to be readmitted when they understand post-hospital care instructions

Patients are 23% Less Likely
to be readmitted within 30 days when they receive a follow-up call

What Can You Do?

Join the WMC at their annual conference.
Topics to Include:

- Improving Overall Patient Care by Increasing Patient Engagement
- Strategies to Align Provider Compensation with Quality and Value
- Patient Reported Outcomes in Value Based Payments
- The New Opioid Prescribing Rules

Conference Details
Where: DoubleTree Seattle Airport
When: October 5-6
Cost: FREE!
CME: Yes!

This activity has been approved for AMA PRA Category 1 Credit™.

For more information and to register, visit:
https://wmc.wa.gov/education/annual-conference